

March 23, 2020 Sterling Woods II – Master Association Monthly Newsletter Website: www.sterlingwoods2.org

Dear Unit Owners:

Spring has arrived and we welcome the upcoming warmer weather. Below you will find various updates, news and reminders. Your attention to these matters is appreciated.

Sterling Woods - Coronavirus Update

As you know, on March 16th, the clubhouse was closed due to the Coronavirus (COVID-19) pandemic. At this time, we do not know when the clubhouse will be re-opened. The Board is closely monitoring the situation and will continue to consider advice from the proper authorities before making any decisions that impact the residents.

Reminder - please do not enter the clubhouse until you receive notice that it has been re-opened. If you do, the alarm will go off and the police are then automatically dispatched. The police do not need an unnecessary strain on the first responder system during this health crisis. Also, the police can charge the association for false alarms. In turn, the association can pass that charge along to the violating owner. There is video surveillance at the clubhouse which can be used to identify who triggered the alarm.

From REI Property Management

Our position is that property management is an "essential service" and that REI will continue to function 24/7, 365 – just as we normally do. You should not experience any significant delays in service. Further, our position is that most of the contractors/service providers that are used at our client properties are also "essential" – such as sanitation removal, snow removal, landscaping (except special projects), cleaning, maintenance, exterminating, etc.

You can contact Kim Murray by leaving a message at 203-748-0859 or by sending her an e-mail at kmurray@rei-pm.net. If you have an emergency, you can call REI's main number (24/7) at 203-744-8400 and hit 0.

Board Meetings and Sterling Woods Clubs

The March Board meeting was cancelled. The Board conference call, announced on March 16th, did not take place as the conferencing service was overloaded. This meeting will be rescheduled as soon as possible. After it takes place, owners will be made aware of any actions or decisions that the board makes at said meeting. If decisions are made via an email vote, we will also inform all owners in writing. We anticipate that future meetings will need to be held telephonically or on-line.

Sterling Woods clubs will not be able to meet until the clubhouse has re-opened.

Updates will be posted on the Association's website – <u>www.sterlingwoods2.org</u>.

Sign up to receive correspondence via e-mail

If you do not currently receive correspondence via e-mail and if you are receiving this letter via U.S. mail, if you have an e-mail address this is a good time for you to switch to receiving correspondence via e-mail as it not only saves the Association money not to have to send letters via U.S. mail but you will receive the latest information more quickly. The mail may not provide a certain update in time and it does incur additional costs for the entire community. E-mail Kim Murray if you would like to now receive correspondence via e-mail.

Pool Attendant Position Available - if you are interested in a weekend pool attendant position, please contact Kim Murray at (203) 748-0859 or via e-mail at kmurray@rei-pm.net.

The association will presume, for now, that the pool will open this spring – usually for Memorial Day Weekend. That decision will be made at a later date and will be determined with assistance from federal, state and medical authorities.



Please take some time to look around the outside of your unit. If you have personal items stored outside, including around and under your deck, please clean up your area. Please note - personal items are not allowed to be stored in the common areas. Please also clean up any items in your mail bin either below or above your mailbox.



<u>Dumpster Day (if this service does get postponed due to the virus, we will let you know)</u>

The spring dumpster day has been scheduled for Saturday, May 16, 2020. The dumpsters will be available to residents from 8:00 AM until 5:00 PM (unless they are filled earlier). The dumpsters will be located in the parking spaces by the playground. There will be a monitor at the dumpsters while they are on site. The role of the monitor is to catch non-residents attempting to dump at SW2, prevent dumping on the ground and not in the containers and to prevent inappropriate materials from being dumped.

Items not allowed include hazardous wastes (gasoline, oil, propane, paints, Freon, etc...), AC units, car tires, brush and tree stumps, rocks, cement, and car batteries. If you are going to dump lawn mowers or other such equipment, they must be drained of all oil and fuel.

You must have proper proof of identification and SW2 residency with you.



Upcoming Planned Maintenance Work

In the Maples and Birches Villages, all buildings and decks will be power-washed and decks will be stained. Unit Owners and residents in these two villages have been sent a letter with additional information regarding this work.

Some routine reminders...

The next holiday that will impact trash pickup is Memorial Day. That week, the pickup will be on Tuesday, May 26, 2020.

If Kim or I can assist you in any way, please let us know. You can leave a message for her at (203) 748-0859 or e-mail her at kmurray@rei-pm.net or if you have an emergency or need immediate assistance, you can call REI's main number 24/7 at (203) 744-8400 and hit 0.

Sincerely,

Art Stueck President

REI Property and Asset Management

astueck@rei-pm.net